

# Bulletin

## Commercial Vehicle Industry Association (Vic)



Reference No. RVSA/ROVER/ir-2-24

Date: 09/02/2024



Dear Member

The Commercial Vehicle Industry Association of Australia, VACC and the Motor Trades Association of Australia representatives met with the Hon Catherine King MP, Minister for Infrastructure, Transport, Regional Development and Local Government this week at Australia's Parliament House to discuss the Road Vehicle Standards Act 2018 (RVSA, the Act) and its related industry facing platform ROVER.



Pictured L-R: Mr Geoff Gwilym, CEO, VACC,  
Dr Imogen Reid, Lead Strategy and Policy, VACC and CVIAA Secretariat,  
the Hon Catherine King MP, Minister for Infrastructure, Transport, Regional Development and Local Government,  
Mr Chris Hummer, President, VACC.

The CVIAA has met with Minister King and senior members of the Department of Infrastructure, Transport, Regional Development, Communications and the Arts on multiple occasions to convey our deep and ongoing concerns with aspects of the legislation, and the functionality of the online ROVER system.

Key issues include:

1. A lack of customer service – the current ROVER system does not allow for any direct interaction with the department. This causes significant delays in amending issues and reduces accountability of the government.
2. Inability to clone applications or work offline via the ROVER system. New applications must be commenced from scratch and completed only with internet access.
3. 60 day charter, increased from 32 days under the Motor Vehicle Standards Act 1989. Government currently has 60 days to respond to an application, compared with 32 under the previous legislation. This causes substantial delays for industry.

It is CVIAA's firm belief that the RVSA and ROVER both require a root and branch review to ensure they are fit for purpose and do not impose unnecessary red-tape, cause avoidable delays and excessive cost blowouts.

MTAA has called for allocated funding towards such a review in their recent Pre-budget submission, which can be accessed [HERE](#).

**Dr Imogen Reid**  
Lead, Strategy and Policy